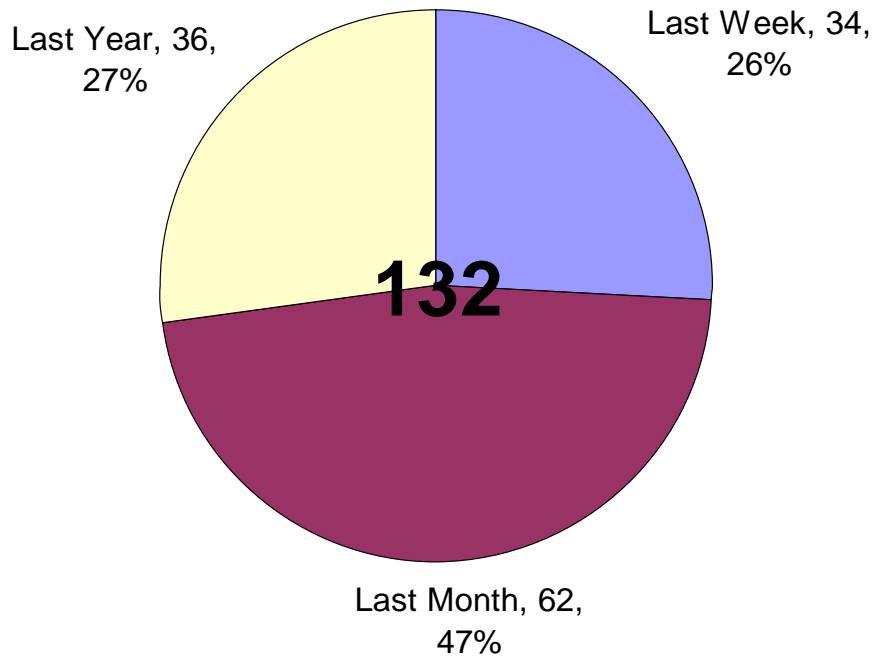
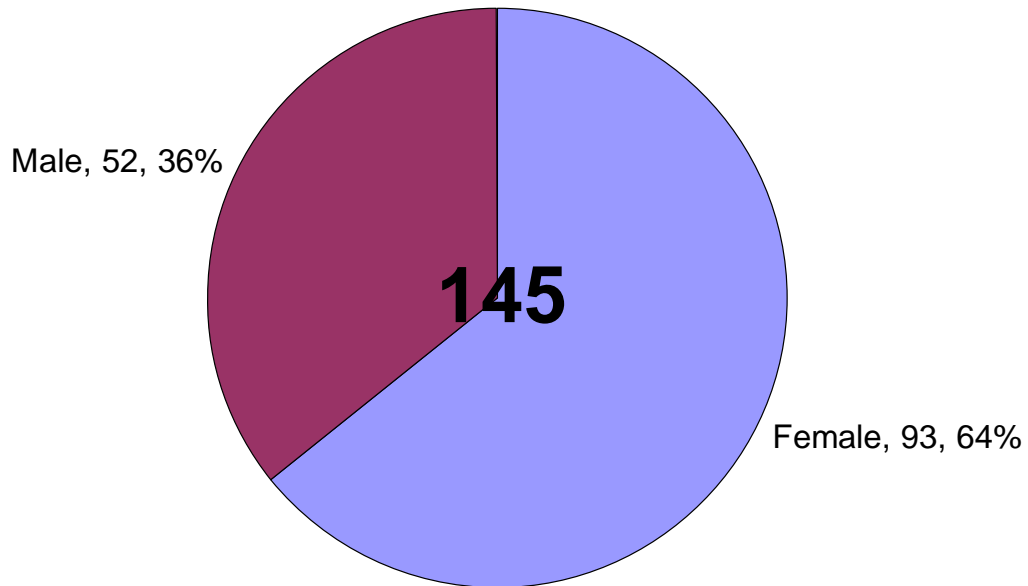


Seen Last



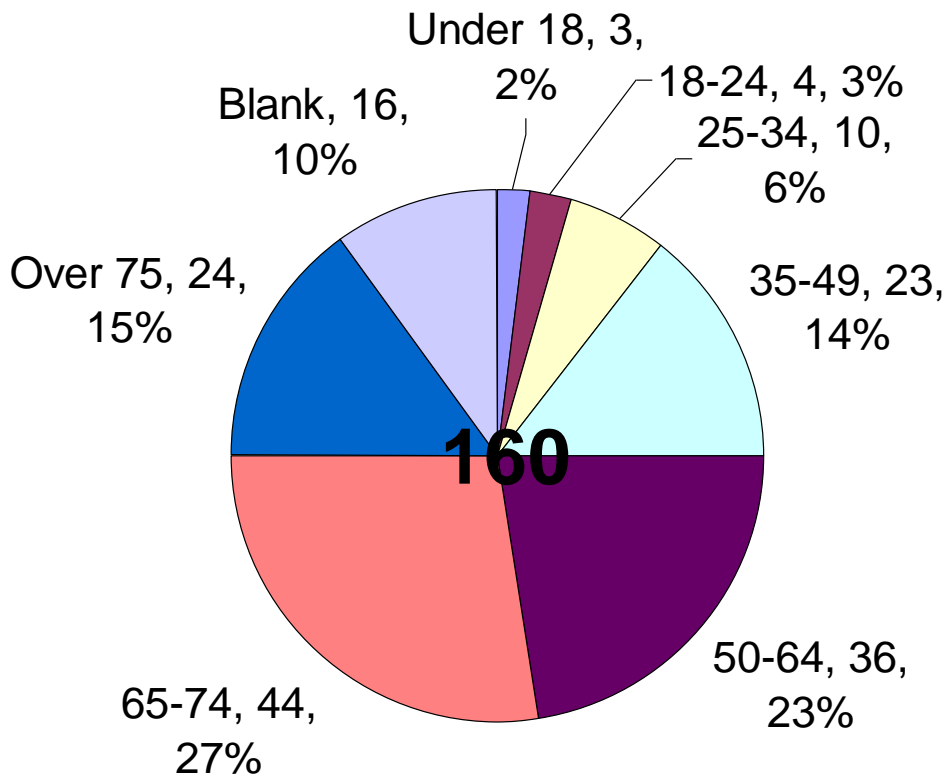
■ Last Week ■ Last Month ■ Last Year

Sex



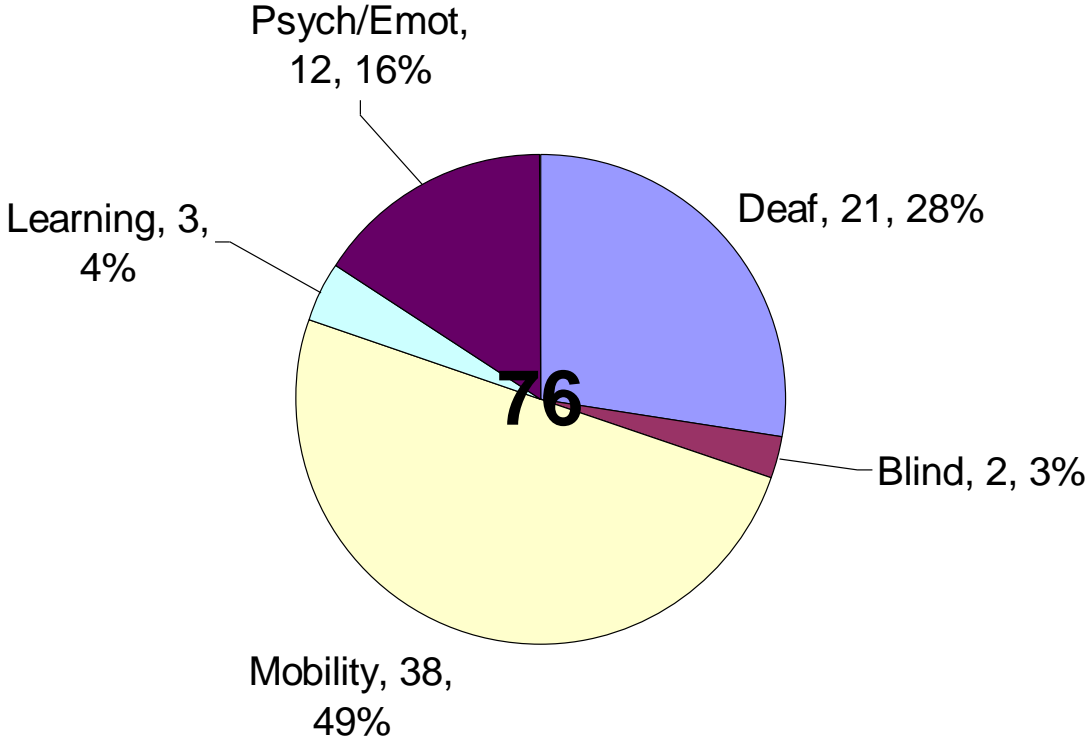
Female Male

Age Groups

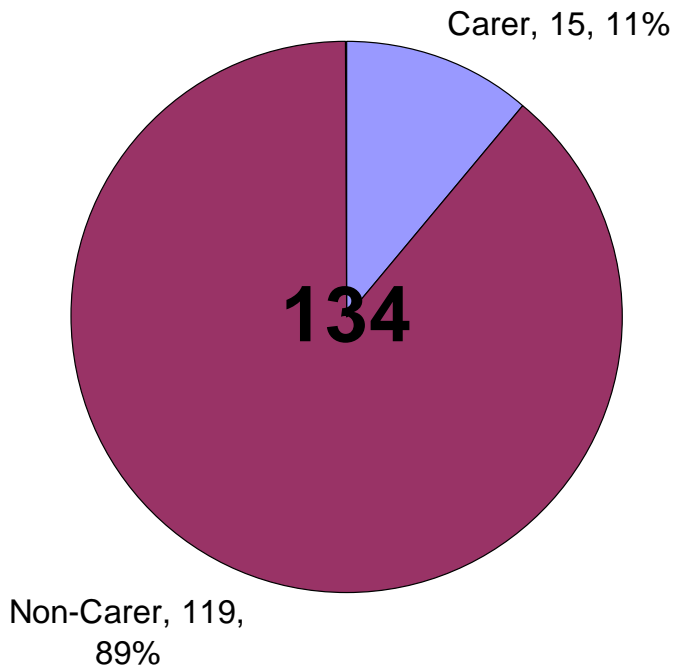


Under 18 18-24 25-34 35-49 50-64 65-74 Over 75 Blank

Illness

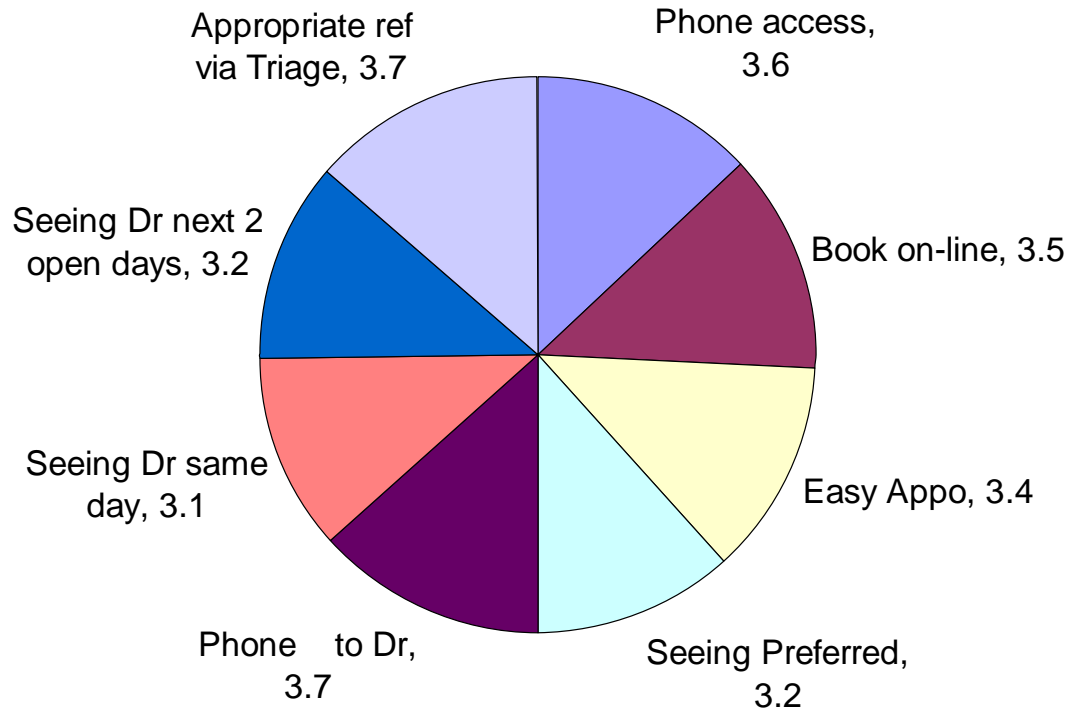


Carer

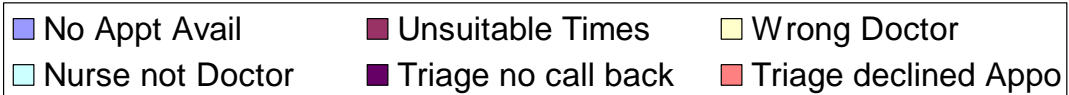
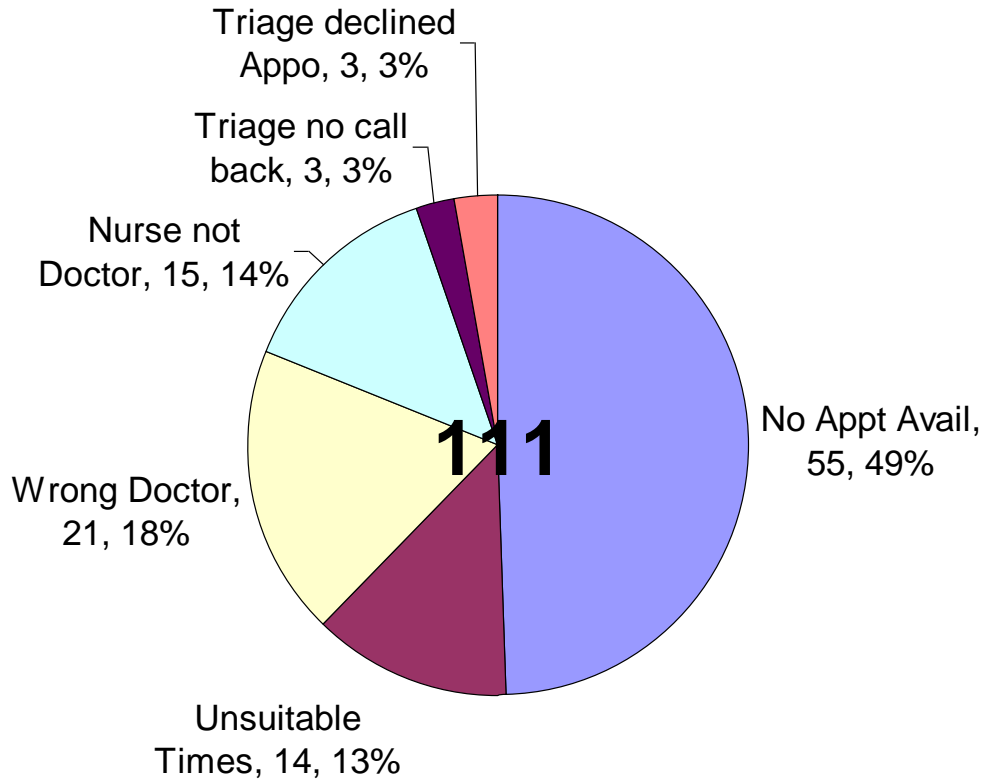


Carer Non-Carer

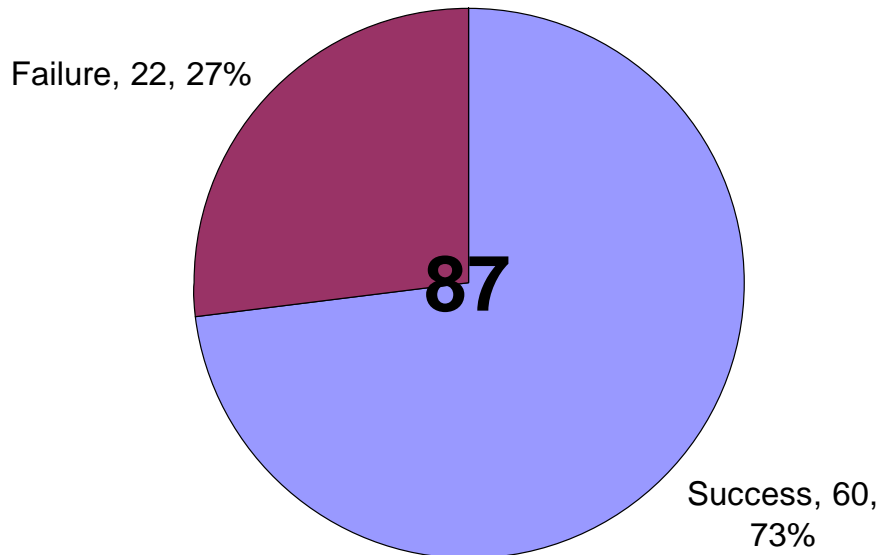
Surgery Access Rating (1-5 average)



No Appointment Because

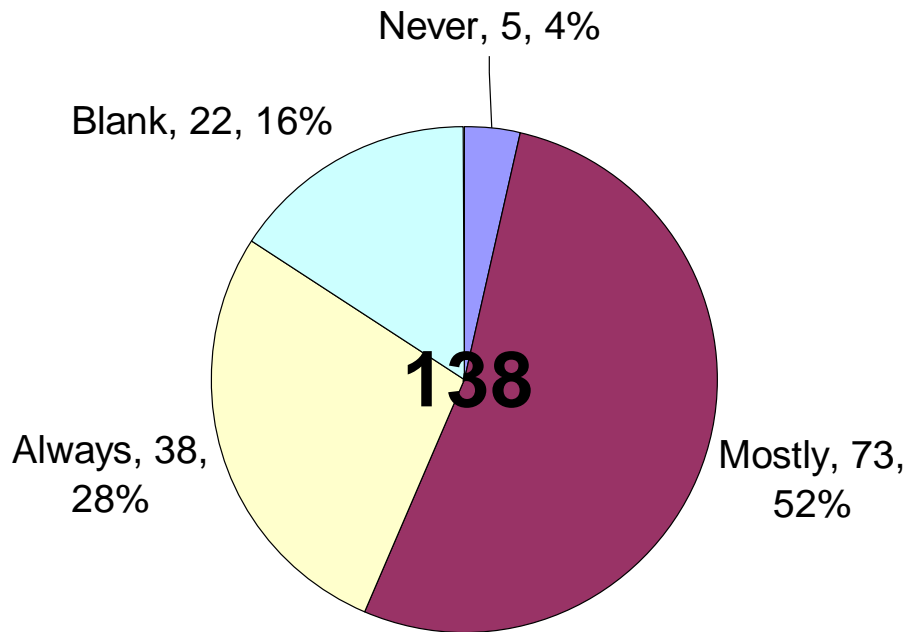


2 Days + Booking



Success Failure

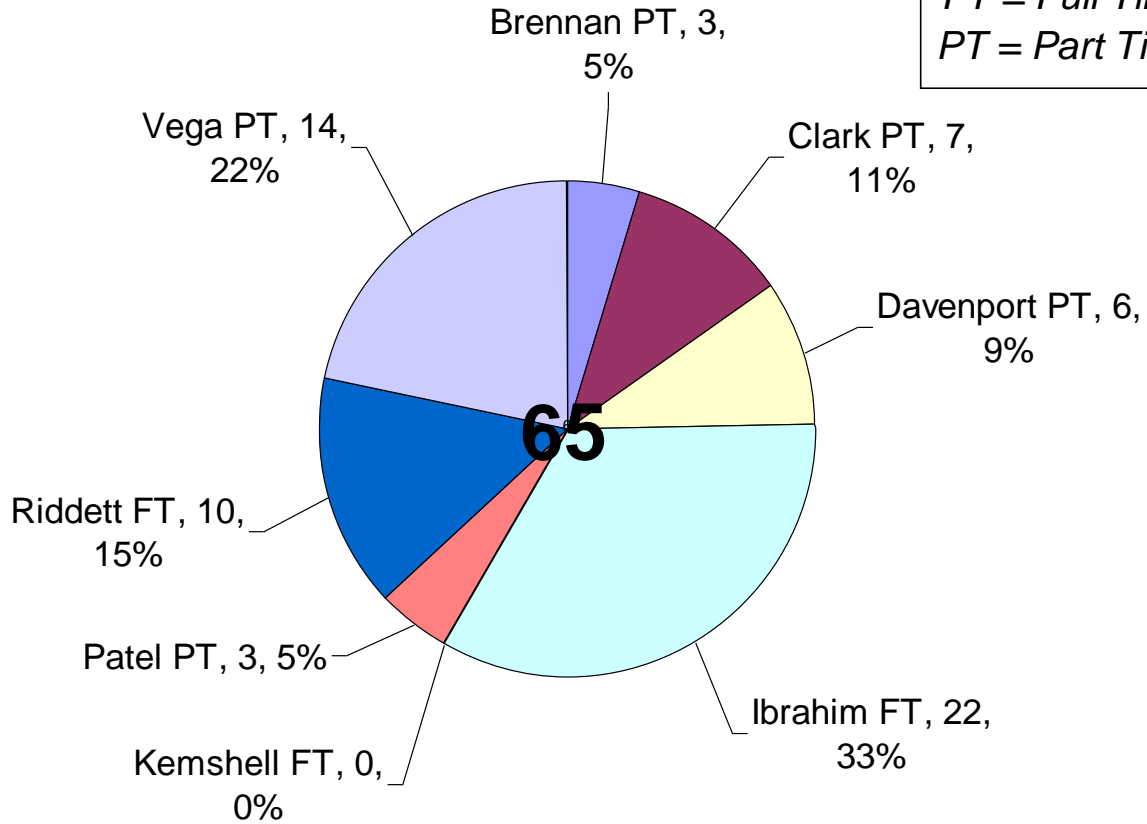
Preferred Doctor Seen



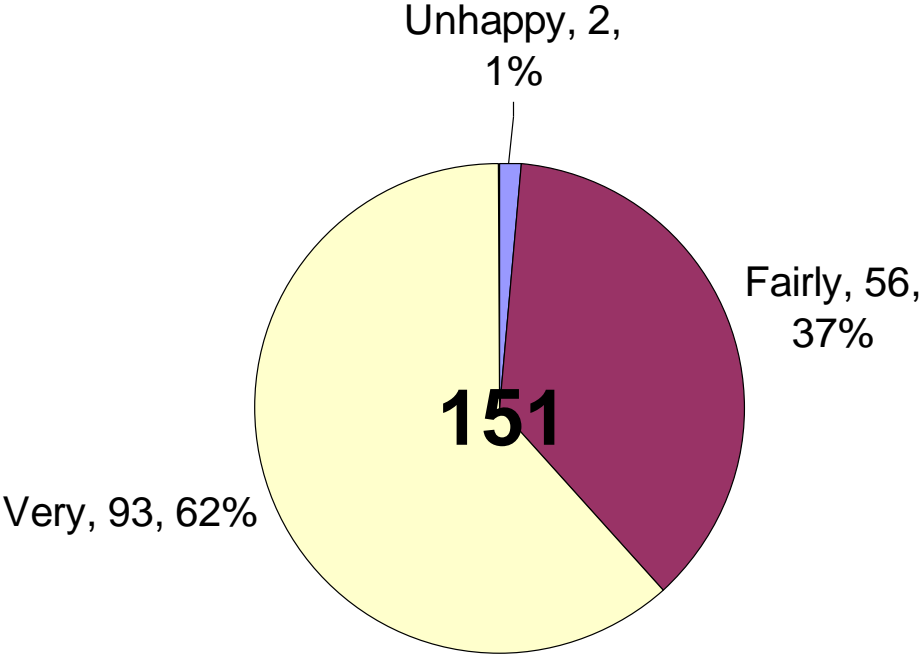
Never Mostly Always Blank

Doctors Rated 2017

FT = Full Time
PT = Part Time

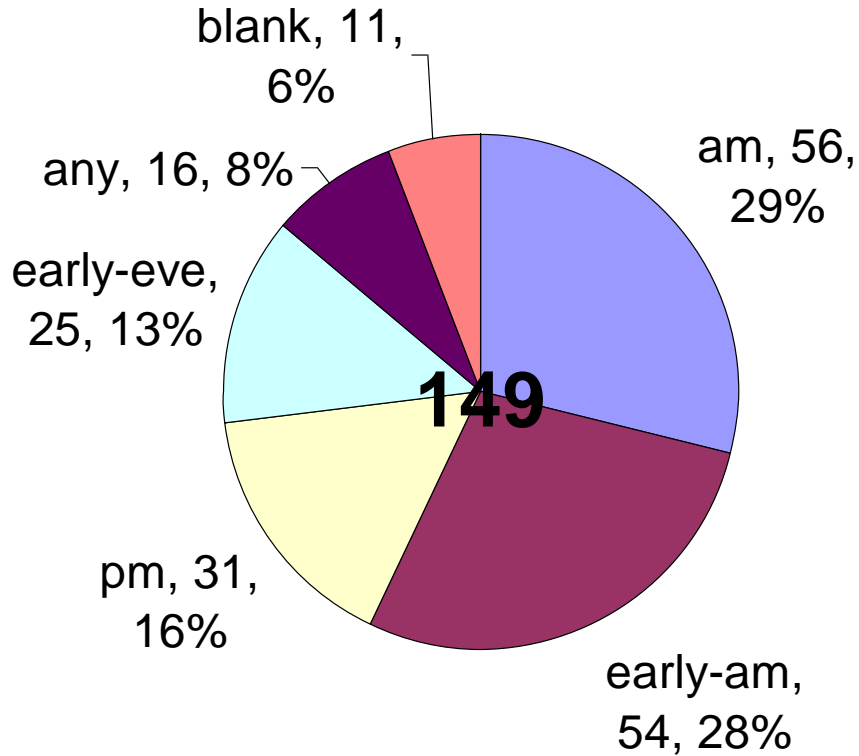


Opening Hours Satisfaction



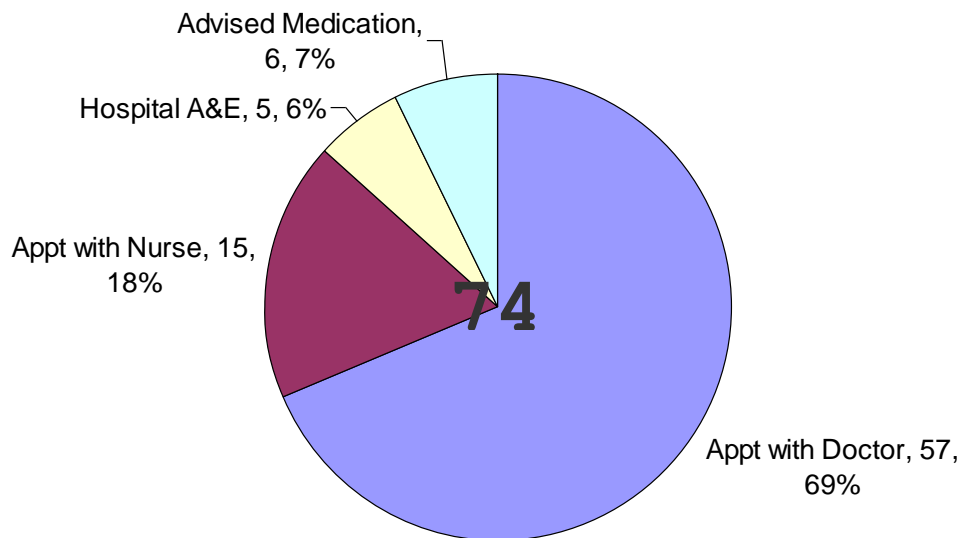
Unhappy Fairly Very

Preferred Appointment Time



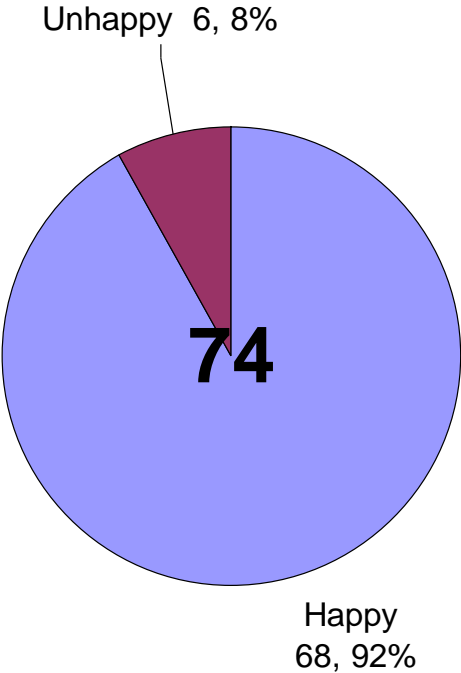
am early-am pm early-eve any blank

Triage Action



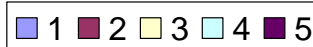
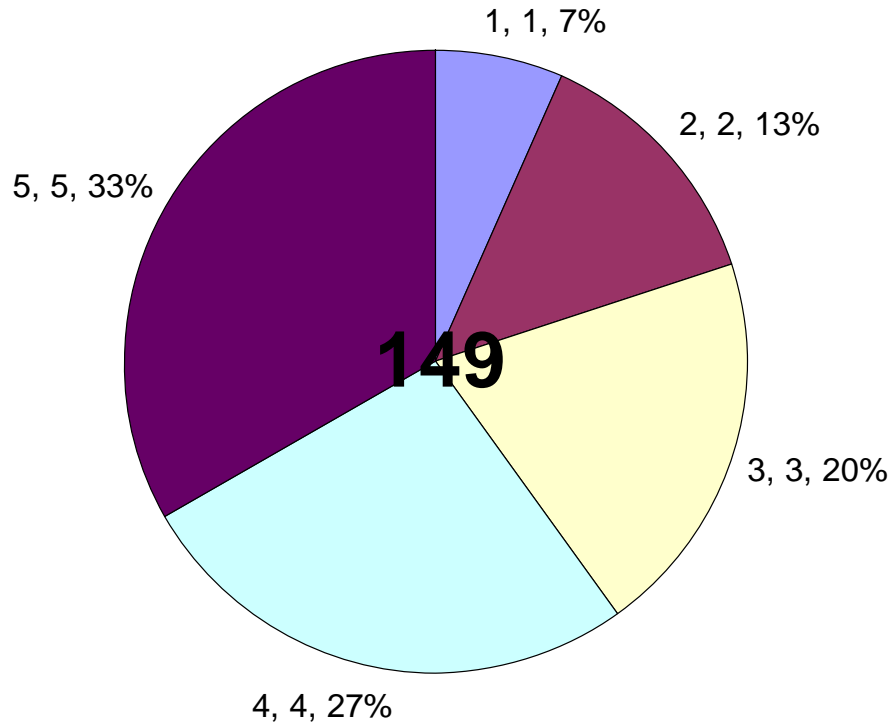
■ Appt with Doctor ■ Appt with Nurse ■ Hospital A&E ■ Advised Medication

Triage Contentment

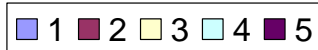
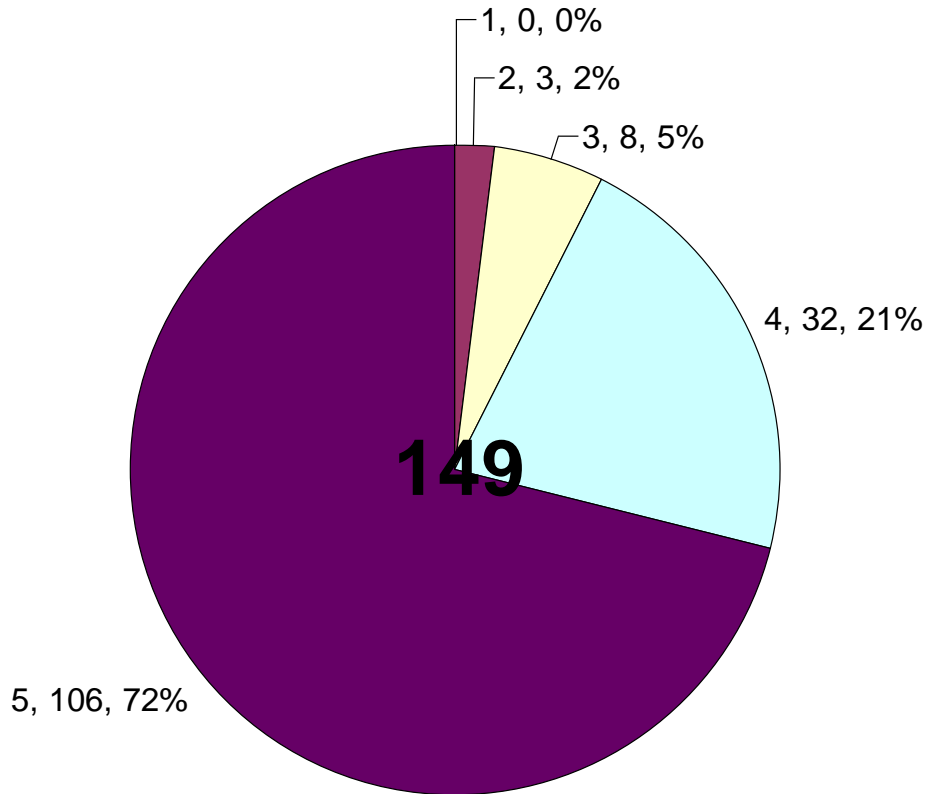


■ Happy with Triage ■ Unhappy with Triage

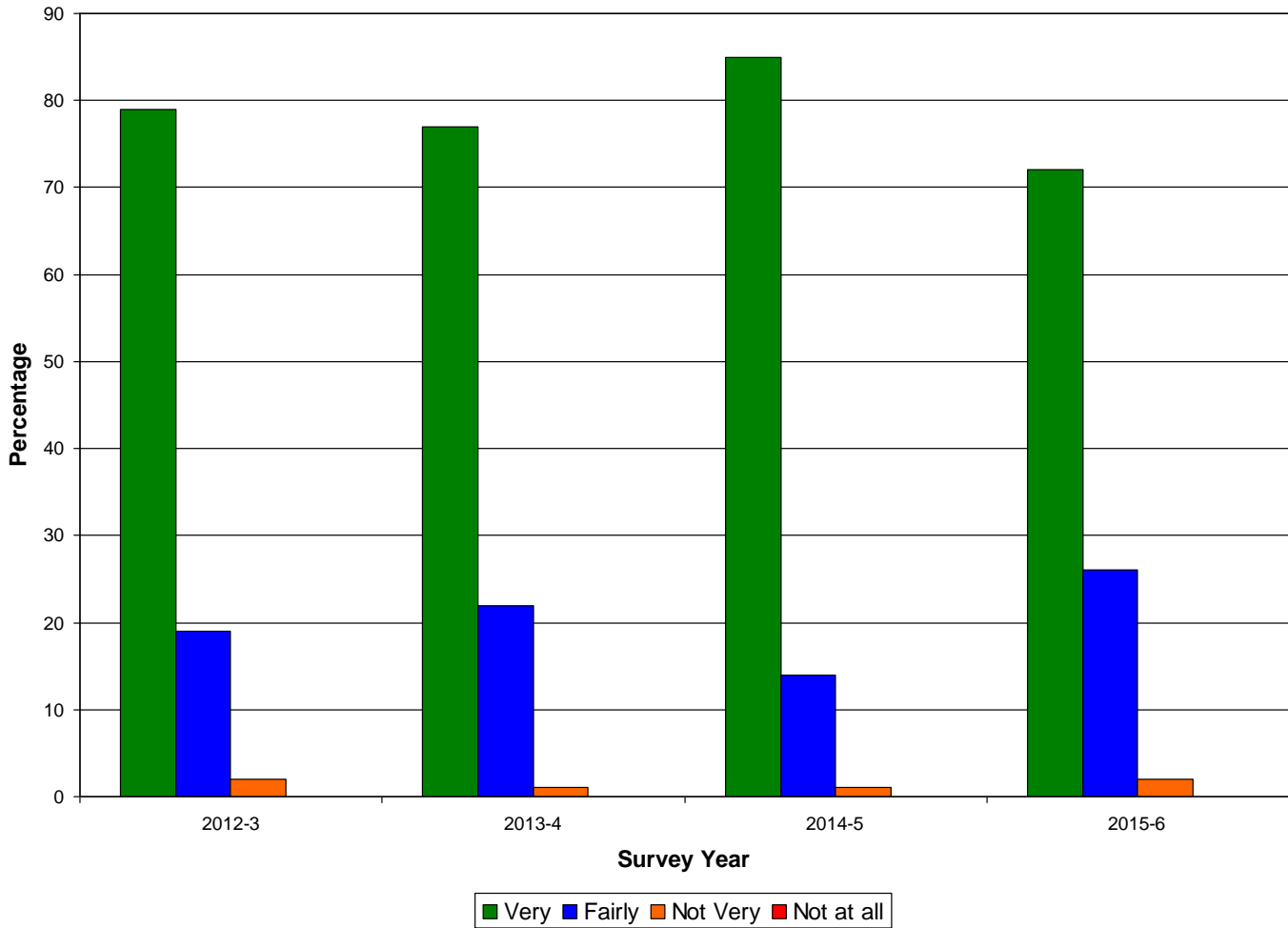
Helpful Reception Rating (INCORRECT)



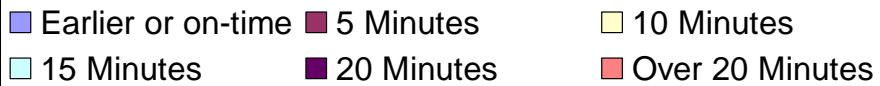
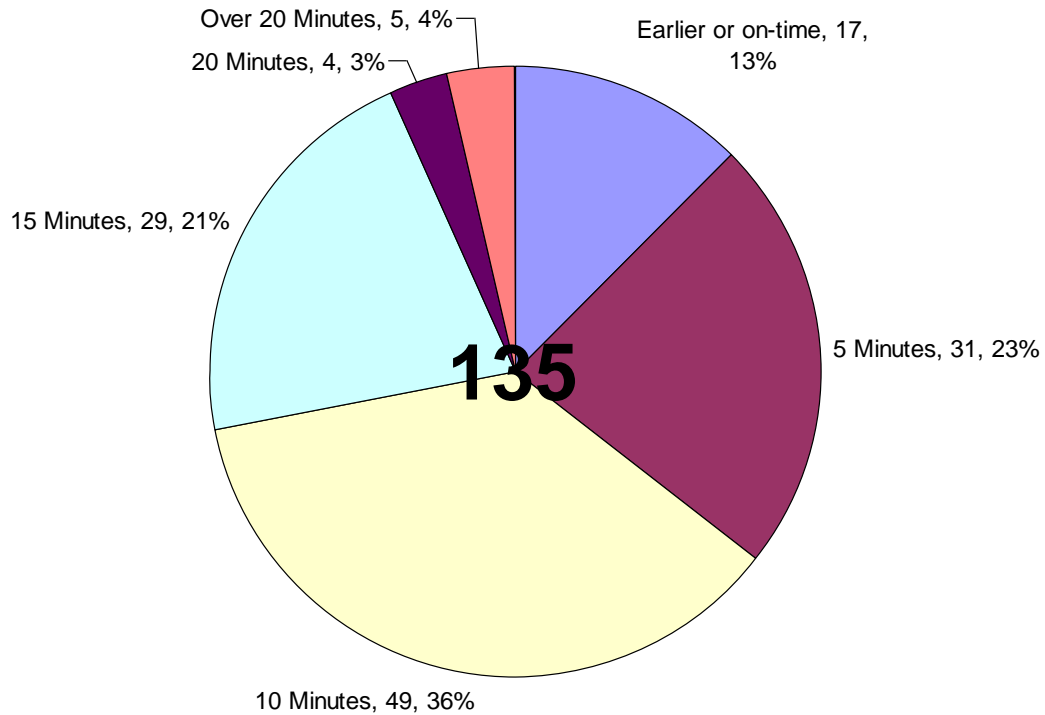
Helpful Reception Rating - CORRECTED



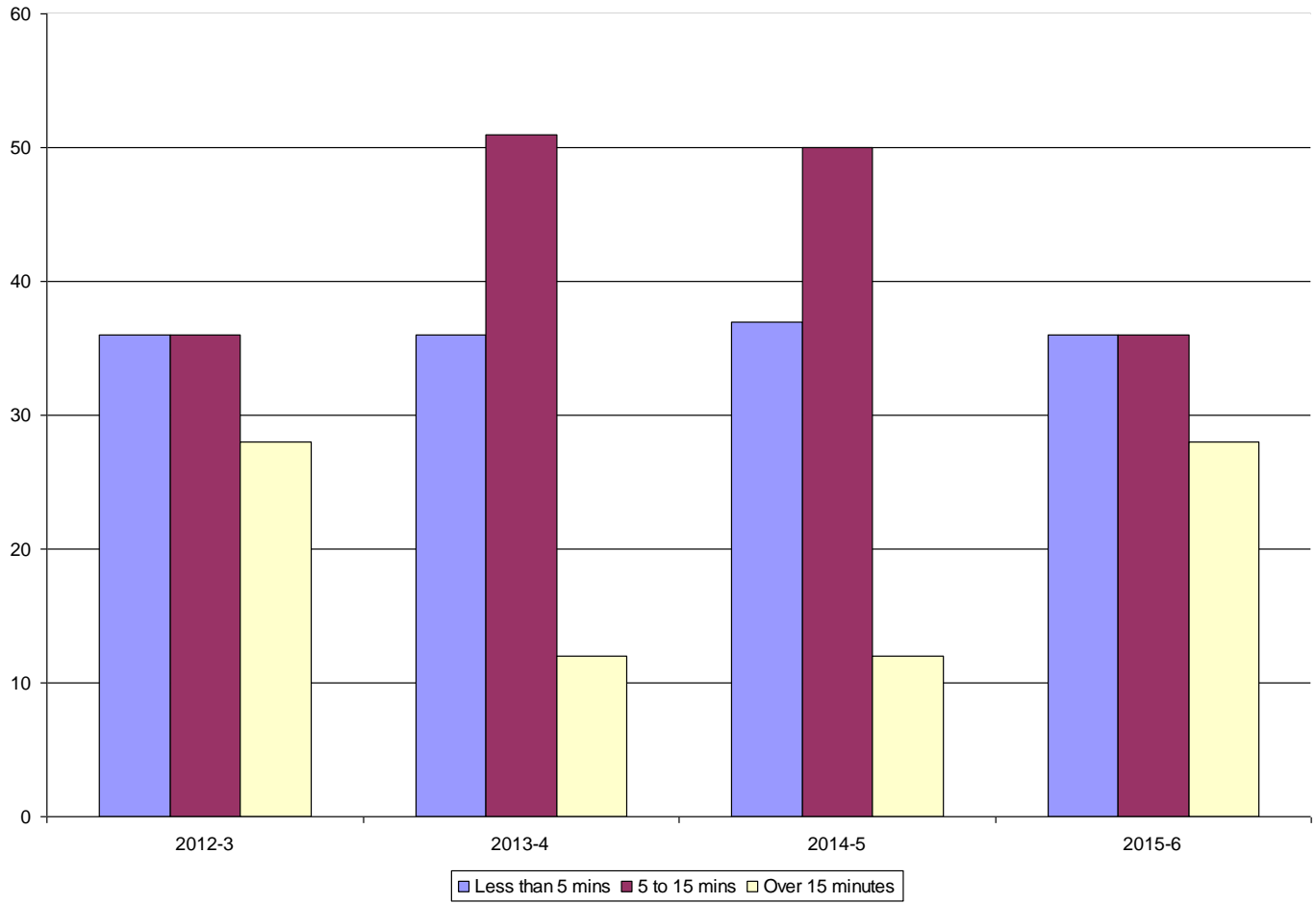
RECEPTION HELPFULNESS



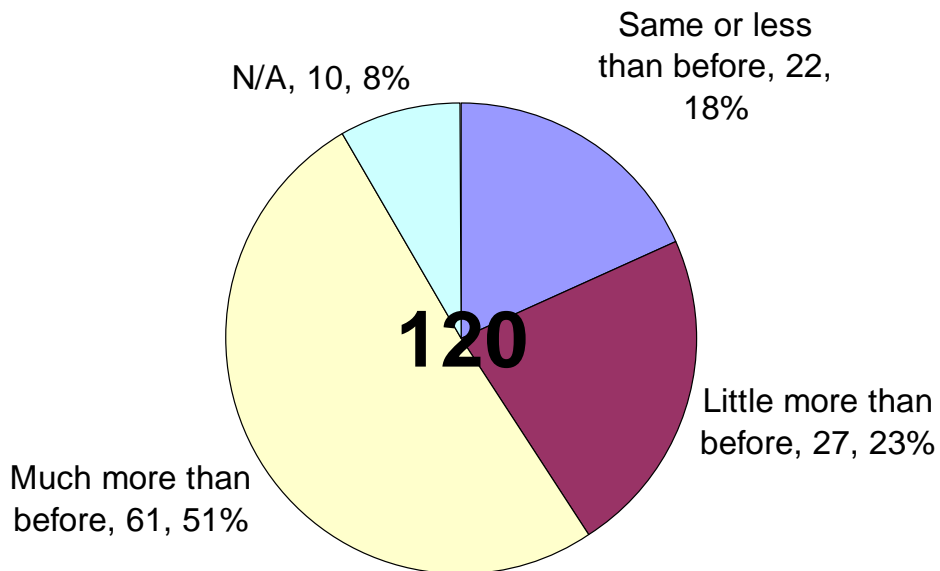
Waiting Times



WAITING TIMES

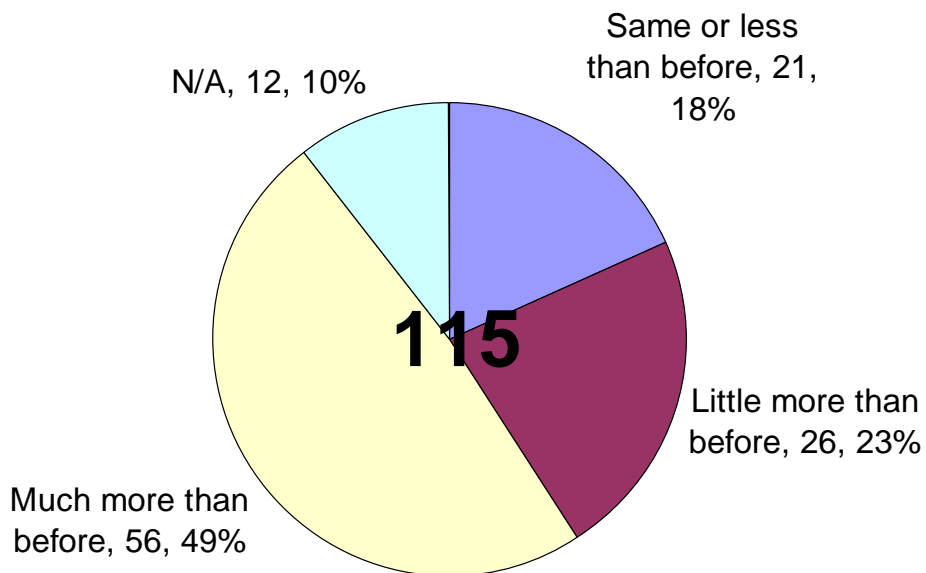


Able to Understand Better After Visit



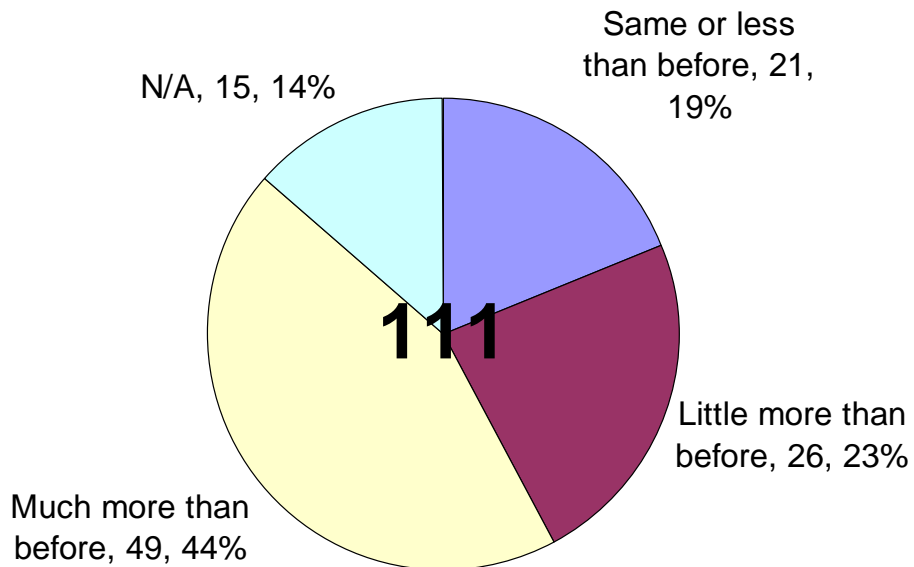
■ Same or less than before ■ Little more than before ■ Much more than before ■ N/A

Able to Cope Better After Visit



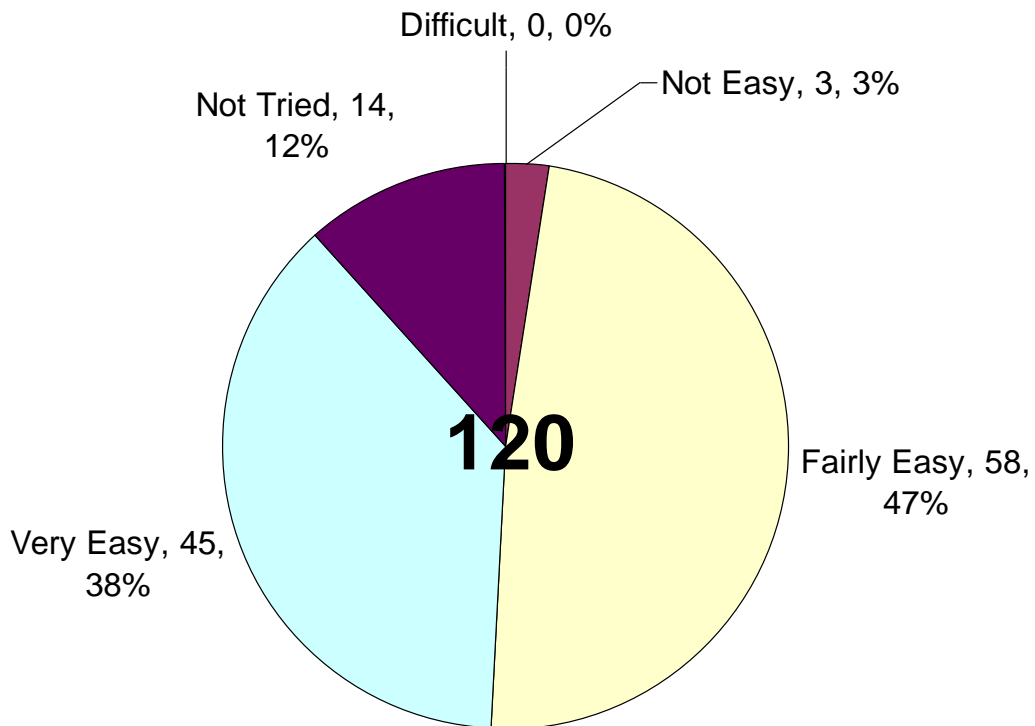
Same or less than before Little more than before Much more than before N/A

Keep Healthy After Visit

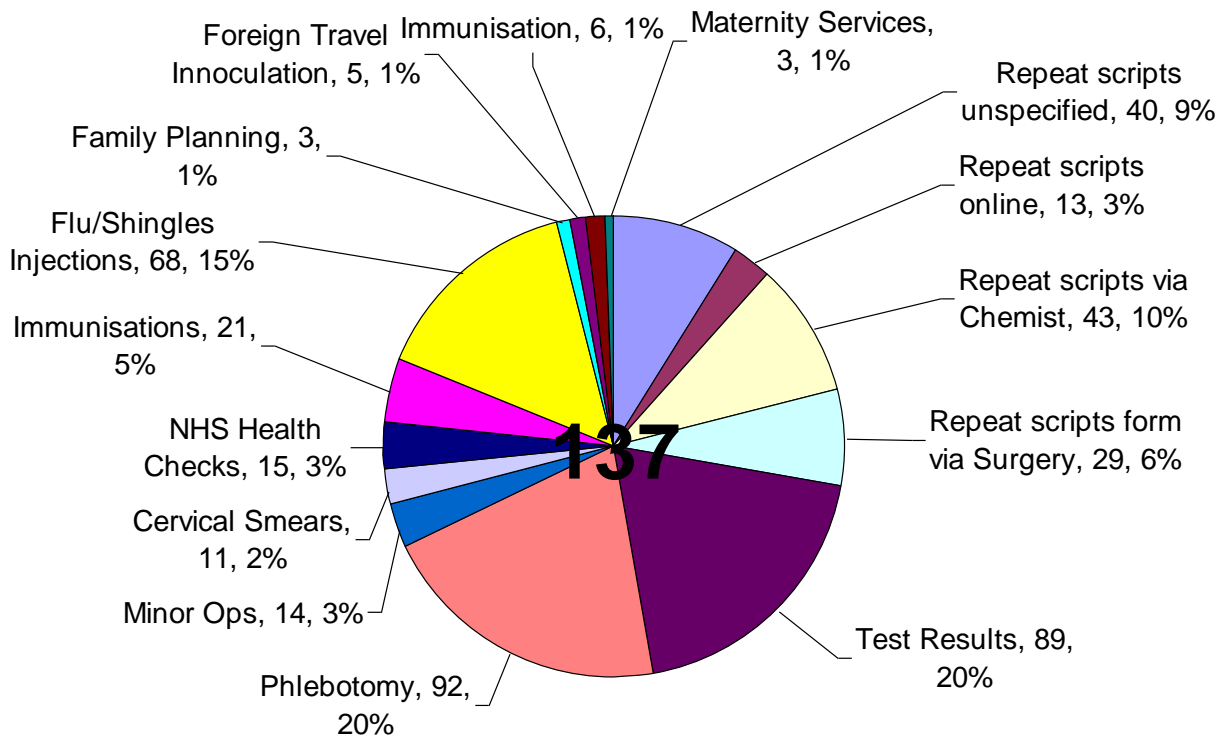


Same or less than before Little more than before Much more than before N/A

Practice Nurse Appo



Aftercare & Services Used



- | | | |
|---------------------------------|-------------------------|----------------------------|
| Repeat scripts unspecified | Repeat scripts online | Repeat scripts via Chemist |
| Repeat scripts form via Surgery | Test Results | Phlebotomy |
| Minor Ops | Cervical Smears | NHS Health Checks |
| Immunisations | Flu/Shingles Injections | Family Planning |
| Foreign Travel Innoculation | Immisation | Maternity Services |