



Northgate Surgery

Summer 2018



GDPR

You may have already heard some information about GDPR in your day to day lives, so what is it exactly?



GDPR stands for General Data Protection Regulations and is a new piece of legislation that will supersede the Data Protection Act. It will not only apply to the UK and EU; it covers anywhere in the world in which data about EU citizens is processed. As a Practice we have been reviewing our patient privacy notices in line with the new GDPR requirements. These have now been updated and are on our website and in the patient waiting area for patients to view.

These privacy notices detail things such as who is responsible for your data, what information is held and why the Practices collects this on patients, how information is stored, who it might be shared with and the reasons why it would be shared and includes detail on consenting to share your Summary Care Record.

Staffing Changes

Hello

Jemma, Michelle and Lucie for the Admin Department.

Kate and Emily for Reception.

Goodbye

Lisa and Isabelle from the secretarial team who are both going to work at Pinderfields

Lisa and Jessica from the admin Team who are both moving away from the area.

Online Services—beat the queues!

Use our online services to book your own appointments—any time, day or night

and order your repeat medication without having to come into surgery. In order to sign up to the online services we you will need to fill out a simple form and show some photographic ID. We will then generate your username and password. It's simple to do and will help you access our services quicker. Please contact us if you need help getting online.

For convenience, you can also get your prescriptions sent straight to the chemist of your choice. You just need to tell us which chemist you prefer. You can even change your selection to enable you to pick up prescriptions whilst you are on holiday (this country only!). Please speak to reception if you are interested in joining this scheme.

Staying Safe in the Sun.

With sunny weather ahead it will be easy to enjoy it. However you still do need to take precautions in the sun;

- Avoid the sun at the hottest parts of the day (between 11am and 3pm in the UK)
- Cover up with clothes, hat and sunglasses.
- Use sunscreen with a protection of at least SPF 15 and a 4 star rating. Use generously and re-apply regularly.
- Spend time in the shade by using trees, umbrellas, canopies or going indoors.

Also remember to drink plenty of water when it is hot as you can dehydrate quicker when outdoors.

Bank Holiday Closures

27th August

Staff Training Days

Wednesday 20th June (PM)

Wednesday 18th July (PM)

Wednesday 19th September (PM)



GP Care Wakefield, is run by all the GP Practices in Wakefield and enables patients to access medical advice and, if required, access to a Wakefield GP appointment, through calling their own GP practice telephone number between:

- 18:00 and 22:00hrs Monday to Friday
- 09:00 to 15:00hrs Saturday, Sunday and Bank Holidays.

Patients will be provided with medical advice from a dedicated nursing team, who will assess the patients needs, offer self care advice, signpost to the most appropriate service, or book patients into a same-day GP appointment at one of two sites across the district.—Trinity Medical Centre or Pontefract Hospital. Patients will be able to receive support quicker and therefore no longer need to go to A & E for conditions that are not suitable. The service at Trinity Medical Centre in Wakefield also offers routine nursing appointments that include access to simple diagnostics (blood tests, spirometry and ECG), family planning and support for simple chronic disease management, for patients whose conditions are stable. This is proving to be really useful to patients who have to fit appointments round their work schedules. Routine nursing appointments will also be available shortly at Pontefract hospital

Patient Participation Group

Here at Northgate Medical Centre we have a Patient Participation Group that meets up four times a year for a couple of hours to discuss our services and act as a voice for the patients.

Your opinion counts and would be greatly appreciated – so please come along. Tea and Biscuits are provided!

Our next meeting is on the 12th September 2018.

Safer Places Scheme

Northgate Surgery has joined the Safer Places Scheme which is a voluntary scheme that aims to assist vulnerable people with learning disabilities, autism and dementia to feel safer when travelling independently.

The confidence to travel independently assists vulnerable people to maintain their independent living skills and helps with their wellbeing.

Premises that are open to the public such as shops, offices, stations and public buildings are asked to become Safer Places. Safer Places are recognised by the Safer Places logo.

Vulnerable people who are members of the Safer Places Scheme carry a Safer Places Card with their name and the details of up to three people that can be contacted in the event that support is required.

If a vulnerable person arrives feeling unwell, confused, lost, or having been a victim of crime, staff within a Safer Place are asked to assist by contacting one of the people named on the back of the Safer Places Card, or the emergency services and allow the vulnerable person to wait on the premises until the named person or police/ambulance arrive. Please ask for a safer places card if you or someone you care for would like to join the scheme.

