



Northgate Surgery

Spring 2018



Staff Awards

On the 17th January we held our first staff awards in acknowledgment of 'a job well done.' We received some excellent comments. Here are our first winners and here's what staff and patients said about them:



From Reception

Janet: A patient whose husband passed away rang to thank the surgery for our care and to say that everyone had been brilliant, particularly Janet.

From Administration

Isabel: "She goes out her way to help patients."

From the Clinical Practitioners

Jayne: A patient phoned to say how lovely she was following a home visit.

Both patients and staff are welcome to nominate someone. If you have been impressed by a member of staff and wish to vote for someone, please inform a member of the reception team who will be happy to help.

Staffing Changes WELCOME TO

*Dean & Julie for the Nursing Team.
Debbie In the Admin Department.
Kerry our Apprentice in Reception.
Dr Mortimer our new GP Registrar.*

Goodbye

*Kelly & Carole from the Nursing Team.
Dr Lancaster to complete the next part of her Training.*

Bank Holiday Prescription orders: please have them in for the 27th March

Bank Holiday Closures;

30th March
2nd April
7th & 27th May

Staff Training Days

Wednesday 21st March (PM)
Wednesday 25th April (PM)

March Bank Holiday Pharmacy opening times

| | Friday 30th March 2018 | Monday 2nd April 2018 |
|--|------------------------|-----------------------|
| Boots 3-5 Beastfair, Pontefract, Tel: (01977) 703719 | 10-16.00 | 10:00-16:00 |
| Asda Glasshoughton, Castleford, Tel: (01977) 788910 | 10-18:00 | 10-18:00 |

Patient Participation Group

Here at Northgate Medical Centre we have a Patient Participation Group that meets up four times a year for a couple of hours to discuss our services and act as a voice for the patients .

Your opinion counts and would be greatly appreciated – so please come along Tea and biscuits are provided!

Our next Meeting is the 15th March. Please contact Jess Lane on 01977 781 262 if you would like to attend.

Building Updates

We currently don't have much more to update you on the building. The Plans have been put up around the reception areas for you to peruse at your leisure. The final plans have to be in for the end of March so any time soon we should have a firm date for the work to start.



Patient Online Access

You are now able to book appointments, order repeat prescriptions and view part of your medical record online. Please ask reception for your individual log in details to access this service.

Carers Packs



We have put together a pack for Carers and the elderly. In the packs we have a lot of information for support groups, benefits, fire safety and the services which are available to you.

We have placed posters up in Reception. Please inform one of the reception team if you would like one of the packs so the Admin team can come and explain the packs to you.

Diabetes Prevention Week 16-22nd April

Diabetes Prevention week is coming up. The Aim is to raise awareness of the NHS Diabetes Prevention Programme (NDPP) and to raise awareness of the causes of Type 2 Diabetes and the complications associated with it. Please look at the posters that will be up around reception closer to the time.

Janet

We are sad to announce that after 39 Years on reception at the surgery Janet is retiring. She will be spending more time in sunnier climates and with her family. Thank you to her for all the years of dedication. All members of staff will be sorry to see her go, as will a lot of patients who have got to know her over the years. But after 39 years, I don't suppose we can make her work any longer!

FINALLY FROM ALL THE STAFF AT NORTHGATE SURGERY.

HAPPY EASTER!

