



Northgate Surgery

Autumn/Winter
2018



Endoscopy and other Building Works

We are excited to announce that our Building work to the Endoscopy Unit has been completed and they look great. The rooms have been modified to allow more patients to receive medical care in the community rather than waiting longer for a hospital appointment.

The Building work on the roof will be starting very soon and is expected to take four months. We do still have the plans up around the surgery for patients to peruse at their leisure. The Building work will enable us to create more clinical rooms. Your patience during this time is appreciated.

**BAKE
SALE**

Tuesday 4th December. Funds raised will be donated to the POW charity.

Staffing Changes

Hello

Carol-ann, Leanne and Abigail for the Admin Team

Jesica and Karrina, for the Reception Team

Goodbye

Michelle and Emma from Admin.

Nicola, Lisa, Jan and Helen from Reception.

Staff Training Days

Wednesday 16th
January (pm)

GET YOURSELF ONLINE AND BEAT THE QUEUES!

Interested in registering for online services but need some help logging on with your password?

Online services allow you to book appointments and order your repeat prescriptions. It is a quick and easy way to avoid the queues. We are holding a drop in session on Friday 7th December from 10am where a member of our patient group has kindly volunteered to help with setting up your password and giving you a quick guide on how to use it.

If you are already due in surgery or interested and want to call in please bring your laptop and login information with you. If you are not already registered, please bring two forms of ID with you (including one piece of photo ID)

Please do not try to use this help until after your appointment if you have one.

GP CARE WAKEFIELD



DELIVERING GP EXTENDED HOURS

GP Care Wakefield, is run by all the GP Practices in Wakefield and enables patients to access medical advice and, if required, access to a Wakefield GP appointment, through calling their own GP practice telephone number between:

- 18:00 and 22:00hrs Monday to Friday
- 09:00 to 15:00hrs Saturday, Sunday and Bank Holidays.

Patients will be provided with medical advice from a dedicated nursing team, who will assess the patients needs, offer self care advice, signpost to the most appropriate service, or book patients into a same-day GP appointment at one of two sites across the district.—Trinity Medical Centre or Pontefract Hospital. Patients will be able to receive support quicker and therefore no longer need to go to A & E for conditions that are not suitable. The service at Trinity Medical Centre in Wakefield also offers routine nursing appointments that include access to simple diagnostics (blood tests, spirometry and ECG), family planning and support for simple chronic disease management, for patients whose conditions are stable. This is proving to be really useful to patients who have to fit appointments round their work schedules. Routine nursing appointments will also be available shortly at Pontefract hospital

Patient Participation Group

Here at Northgate Medical Centre we have a Patient Participation Group that meets up four times a year for a couple of hours to discuss our services and act as a voice for the patients.

Your opinion counts and would be greatly appreciated – so please come along. Tea and Biscuits are provided!

Our next meeting is on the Thursday 29th November.

Online Services—beat the queues!

Use our online services to book your own appointments—any time, day or night

and order your repeat medication without having to come into surgery. In order to sign up to the online services we you will need to fill out a simple form and show some photographic ID. We will then generate your username and password. It's simple to do and will help you access our services quicker. Please contact us if you need help getting online.

For convenience, you can also get your prescriptions sent straight to the chemist of your choice. You just need to tell us which chemist you prefer. You can even change your selection to enable you to pick up prescriptions whilst you are on holiday (this country only!). Please speak to reception if you are interested in joining this scheme.