



Northgate Surgery

Winter 2017



Northgate Surgery Raises an amazing £500!

On Tuesday 5th December we held a cake sale and raffle at the surgery in aid of the Prince of Wales Hospice.

We are delighted to say we raised £500!! Thank you to all the patients and staff who baked cakes as the event was an amazing success.

Everyone was so generous. Thank you also to our two ladies from the patient group who gave up 2 hours of their time on the day to help.

The winning raffle ticket numbers are: 284 (green), 94 (green), 760 (pink). All three prizes have been claimed. We will be holding another cake sale next year, so watch this space!



Our Administrator Beth and the two ladies from our patient group who helped on the day.

Staffing Changes WELCOME TO

*Dr A Clark
Dr J Brennan
Welcome Back
Dr A Kemshell*

Goodbye
Beth in administration

CHRISTMAS PRESCRIPTION ORDERS. PLEASE HAVE THEM IN BEFORE THE 21ST DECEMBER.

Bank Holiday Closures

25th December (Christmas Day)
26th December (Boxing Day)
1st January 2018 (New Years Day)

Staff Training Days

Wednesday 17th January (PM)
Wednesday 21st February (PM)

Christmas 2017 Pharmacy Opening Times

	Mon 25th Decem- ber 2017	Tues 26th Decem- ber 2017	Mon 1st January 2018
Boots 3-5 Beastfair, Pontefract, Tel: (01977) 703719	CLOSED	10:00-16:00	CLOSED
Asda Glasshoughton, Castleford, Tel: (01977) 788910	CLOSED	09:00-18:00	10:00-18:00
EZCT Ltd, T/A Airedale Pharmacy, Elizabeth Court, Tel: (01977) 516322	10:00-12:00	CLOSED	CLOSED

Patient Questionnaire

Thank you to all our patients who took the time to answer our questionnaire, It is helpful when trying to understand patient needs and areas of improvement.

Results will be published on our website.

Thank you to our two Patient Group members who took the time to re-design the questionnaire and collated the results which is no easy job.



Patient Participation Group

Here at Northgate Medical Centre we have a Patient Participation Group that meet up four times a year for a couple of hours to discuss our services and be a voice for the patients .

Your opinion counts and would be greatly appreciated – so come along. Tea and biscuits are provided!

Ask at reception for dates of future meetings.

Patient Online Access

You are now able to book appointments, order repeat prescriptions and view part of your medical record online. This is an easy and fast way to access our services and avoid the queues!

Please ask reception for your individual log in details to access this service.

Building Updates

We have recently been awarded some funding for improvements to the Practice and at long last we will be able to make good the roof. This is an opportunity for us to create some additional space by putting a mezzanine floor across the void in reception. This will provide huge benefits such as better lighting, heating and ventilation in the reception area. It will also allow us to have even more services based at Northgate to serve our patients. Please bear with us in the coming months as there will certainly be some disruption to the building, particularly the reception area, but hopefully it will all be worth it.

This work will also allow us to re-locate the call screens in reception so that they are more easily visible for all patients, wherever they are sitting.

The Partners and staff would like to wish all our patients a merry Christmas and a happy New Year